

	5. Keep carrier data confidential and do not use data except for purposes of calculating, collecting and verifying payment	
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SECTION 9.0 - Miscellaneous	REQUIREMENT	PROPOSAL
9.1 Hours of Operation	1. 5 days a week, 8 hours a day.	<b>Compliant</b> - NANPA, Inc. agrees to be open for business at least five days a week, eight hours a day.
	2. Mechanism for 24 hour accessibility	<b>Compliant</b> - NANPA, Inc. will have a general access telephone number (equipped with voice mail and emergency paging functions), facsimile, and email address to permit 24 hour, 7 day access.
	3. Respond within 1 business day	<b>Compliant</b> - Inquiries by any of the above means will be responded to within one business day.
9.2 Telecommunications Requirements	1. Description of voice communications and computer facilities	<b>Compliant</b> - Each NANPA, Inc. staff member will have his/her own voice phone, will be provided with IBM compatible personal computers linked through a local area network, and will have his/her own electronic mail address.
	2. Each staff have individual phone with message capability	<b>Compliant</b> - Each NANPA, Inc. staff member will have an individual phone number, equipped with voice mail, conference calling, and "0" transfer capability to a "live" person.
	3. Access to rating and routing databases	<b>Compliant</b> - NANPA, Inc. will have access to the routing and rating databases and will have access to the LERG, or equivalent.

9.3 Security Requirements	1. Proper security measures	<b>Compliant</b> - NANPA, Inc. will have the necessary and proper security described in Section 9.3 of the Requirements Document.
	2. Secured work area with limited access	<b>Compliant</b> - NANPA, Inc. will be located in secured limited access facilities.
	3. Secured record retention	<b>Compliant</b> - Proprietary material will be stored, separately from non-proprietary material, in locked rooms within the secured, limited access facility and will be accessible only by NANPA, Inc. personnel. Proprietary material will not be entered into NANPA Inc.'s databases and will be retained no longer than necessary.
	4. Secured computer systems for proprietary information	<b>Compliant</b> - Master copies of assignment databases are accessible only by the individuals who assign those number resources. Unauthorized access to this computer information will be prevented by a sophisticated security arrangement in use on the local access network.
	5. Disaster recovery plans and procedures	<b>Compliant</b> - All databases are backed up at least daily, and copies maintained both on-site and at multiple off-site locations. In addition, a corporate disaster recovery program provides safeguards against catastrophic data loss. Back-up PC capabilities are available in case of equipment failure.

9.4 Staffing Requirements	1. Permanent, full time	<b>Compliant</b> - A permanent full time core staff with experience in CO code administration and NPA relief planning will be assembled.
	2. Sufficient level for quick responses	<b>Compliant</b> - The staffing levels will be sufficient to provide timely responses both during the 18-month transition period and afterward for the CO code processing and NPA relief planning functions. Our performance commitment is described in section 1.6.
	3. Physical location	<b>Compliant</b> - NANPA, Inc. will maintain its headquarters in New Jersey. At least two other regional locations will be established to perform NPA relief planning for the central and western parts of the U.S.
	4. Ability to travel	<b>Compliant</b> - Current NANPA work has always entailed travel, and a willingness to travel will be required of the NANPA, Inc. staff.
	5. Staffing profiles and levels	<b>Compliant</b> - NANPA, Inc. staff will represent a cross section of the telecommunications industry. The staff will be built with experience from across multiple industry segments and, hopefully, across the various NANP countries.

9.5 Organizational Structure	1. Operational structure to meet NANPA and CO Code Administration responsibilities	<b>Compliant</b> - The planned organizational structure for NANPA, Inc. divides the work into three components, namely, current NANPA (assignments, software support, budgets, reports, enterprise services), the Code Assignment and Administration Bureau (CAAB) to perform CO code request processing and the Regional NPA Relief Centers (RNRC) to perform NPA relief planning.
	2. Centralized, regional, what combination	<b>Compliant</b> - The CAAB function, current NANPA and eastern NPA relief planning will be located in the New Jersey headquarters. The CAAB and the current NANPA will perform their functions from the centralized NJ location. At least two other RNRCs will be established in the central and western areas of the U.S.
	3. Structure and associated number of people	<b>Compliant</b> - As mentioned above, NANPA, Inc. will consist of three components. A director will lead the CAAB, a director will lead the RNRCs, and the current NANPA staff will report directly to the executive director. The staff of NANPA, Inc. will consist of 28 people. An organizational chart shows the breakdown of these people into the organizational structure.
9.6 Reporting Requirements		
9.6.1 NANP Number Resource Reports	1. Reports on semi-annual basis to NANP distribution list on assignments, assignment rates, trends, projections, triggers	<b>Compliant</b> - NANPA, Inc. will provide semiannual reports on numbering assignments, etc. which will be submitted to the NANC, the NANPA distribution list (as an enterprise service) and any other designated authority.

	Jeopardy resources depleted within 2 years shall have monthly reports	<b>Compliant</b> -NANPA, Inc. will provide reports to the industry on a monthly basis for resources that are in jeopardy.
9.6.2 North American Numbering Plan Administration Annual Report	Publish annual. report	<b>Compliant</b> - NANPA, Inc. will publish the annual report. Bellcore introduced this concept three years ago and has published it ever since. It has been downloadable from the web site for the past 2 years.

<p>9.6.3 NANPA Web Site</p>	<p>Update at least weekly the following web site information</p> <ol style="list-style-type: none"> <li>1. NANPA</li> <li>2. NPA</li> <li>3. NPA-NXX code</li> <li>4. 900 NXX</li> <li>5. 500 NXX</li> <li>6. CIC</li> <li>7. VSC</li> <li>8. 456 NXX</li> <li>9. ANI II</li> <li>10. 555 XXXX</li> <li>11. N11</li> <li>12. 800-855</li> <li>13. New number resources as defined</li> <li>14. INC guidelines</li> <li>15. NANPA Informational Letters</li> <li>16. NANPA information as directed by NANC or regulatory authority</li> <li>17. Recent NANPA reports (last 6 months of NANPA reports and annual report to the NANC)</li> </ol>	<p><b>Compliant</b> - NANPA, Inc. will provide the information listed in items 1 to 17 on the web site. This information will be updated weekly.</p>
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SECTION 10.0 - Pricing	REQUIREMENT	PROPOSAL
Pricing	5 year proposal separated into: NANPA functions CO Code functions Billing and Collection Agency function	Compliant
	Total Solution (if applicable)	
	American dollars, exclusive of taxes, custom duties, tariffs	Compliant
	Preferred or most favored customer pricing, including decreases during term	Compliant



## 12. Appendices

### 12.1 Glossary

AMPS	Advanced Mobile Phone Service
ANI II	Automatic Number Identification Information Integers
AOCN	Administrative Operating Company Number
ATIS	Alliance for Telecommunications Industry Solutions
BRIDS	Bellcore Rating Input Database System
CA	Code Administrator
CAAB	Code Assignment and Administration Bureau
CICs	Carrier Identification Codes
CMRS	Commercial Mobile Radio Service
CNA	Canadian Numbering Administration
CO	Central Office
COCA	Central Office Code Administration
COCUS	Central Office Code Utilization Survey
CSCN	Canadian Steering Committee on Numbering
CTIA	Cellular Telecommunications Industry Association
DA	Database Administrator
FAQ	Frequently Asked Questions
FCC	Federal Communications Commission
FNF	Future of Numbering Forum

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IC	Interchange Carrier
ICCF	Industry Carriers Compatibility Forum
IFAST	International Forum on AMPS Standard Technology
IMSI	International Mobile Station Identifiers
INC	Industry Numbering Committee
IPD	Initial Planning Document
ITU	International Telecommunications Union
LERG	Local Exchange Routing Guide
MBGI	Multi-location Business Group Identifiers
MFJ	Modified Final Judgment
NANC	North American Numbering Council
NANP	North American Numbering Plan
NANPA	North American Numbering Plan Administrator
NARK	National Association of Regulatory Utility Commission
NASC	Number Administration Service Center
NPA	Numbering Plan Area
NRC	NPA Relief Coordinator
NXX	Central Office Code or Prefix
OBF	Ordering and Billing Forum
OCN	Operating Company Numbers
PBX	Private Branch Exchange
RBOC	Regional Bell Operating Company

RDBS	Routing Data Base System
RNRC	Regional NPA Relief Center
SAIC	Science Applications International Corporation
SGA	Study Group A
T1S1	ANSI Standards Body on Personal Communications
TRA	Traffic and Routing Administration
TWX	Teletype Exchange
UIFN	Universal International Freephone Number
UPT	Universal Personal Telecommunications
VSCs	Vertical Service Codes

## 12.2 Belcore's 1996 Audited Financial Statements